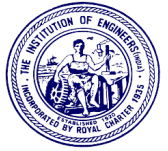




Engineering Staff College of India

Autonomous Organ of The Institution of Engineers (India)
Old Bombay Road, GachiBowli, Hyderabad – 500 032



Quality & Productivity Division

Professional Development Programme on

ISO 9001: 2015 QMS - EFFECTIVE IMPLEMENTATION & INTERNAL AUDITOR TRAINING

15 – 17 NOVEMBER, 2017



(An ISO 9001: 2015 Certified, AICTE & CEA Recognized Institution)

Centre for Promotion of Professional Excellence

INTRODUCTION

To progress and sustain in the aggressively competitive domestic and international markets, adoption of sound Quality Management System is an absolute minimum requirement. ISO 9000 Quality Management Systems employing a Process Approach to Quality Management are adopted worldwide. Registration to ISO 9001 QMS ensures that appropriate Quality Systems are effectively followed. Effective Implementation of the standard helps to continually manage and improve Quality of products & services leading to overall organizational efficiency.

The program has been designed to assist you to meet the requirements of the new international standard for Quality Management Systems (QMS) ISO 9001:2015, which replaces ISO 9001:2008. It specifies the requirements for establishing, implementing, maintaining and continually improving a QMS for any organization.

ENABLING OBJECTIVES

1. Enable participants to understand and interpret requirements of ISO 9001:2015 QMS
2. Measure effectiveness in implementation of QMS requirements in numerical terms and evaluate the status of implementation in the organization
3. Train and certify internal auditor for effective Auditing Practices.
4. To apply simple analytical tools to conduct Root Cause Analysis & take Corrective Actions.

COVERAGE

- Evolution & Overview Concepts of Quality Management
- Concept of QM Principles including process approach & continual improvement
- Understanding of Requirements of ISO 9001:2015
- Salient Features of ISO 19011: 2011, ISO 9001: 2015& ISO 9004: 2009 Standards
- Effective Implementation of ISO 9001: 2015
- Quality Audit -Definitions, Principles, Types of Audit
- Managing Internal Audit Programmes
- Analytical Tools for Root Cause Analysis (PDCA) & application
- Corrective and Preventive actions
- Syndicate & role play exercises & feedback. Written Examination

METHODOLOGY

The program will be conducted in an interactive environment providing greater scope for discussions. Emphasis will be on a highly participative style of learning. The faculty will act as provocateurs and resource persons and demonstrate application oriented studies in a professional manner.

TARGET PARTICIPANTS

Executives from all the functions like: Design, Engineering, Production, Purchase, Quality, Stores, Maintenance, Administration & Finance of Government/ Public Sector / State/ Private Power Sectors Organization Manufacturing/ Service Sector viz.: Educational Institutions, Construction Projects, Financial Institutions, Refineries, Steel, Paper, Fertilizer, Sugar, Cement, Chemical & Pharmaceutical Companies, Software Companies, implemented or implementing ISO 9001 QMS.

PROGRAMME VENUE, DATES & TIMINGS

VENUE: Engineering Staff College of India (ESCI) Campus, Old Bombay Road, Gachibowli, Hyderabad - 500 032. TELANGANA STATE, India.

DATES: 15 – 17 November, 2017(3 Days)

TIMINGS: On the first day Registration will commence at 0900 hrs. On all other days the program timings will be from 0945 - 1715 Hrs. with breaks in between for tea and lunch.

COURSE ADVISOR

Shri SK Verma, Chief Mentor, Engineering Staff College of India, Hyderabad

COURSE DIRECTOR

Shri D. Sheshadri, Head - Quality & Productivity Division, ESCI, Hyderabad

FACULTY

Apart from core internal faculty and experts from industry will share the sessions.

COURSE FEE

Rs.15,000/- (Residential) + (18% GST) per participant. Fee includes, course material, course kit, twin-sharing/single AC accommodation as per availability, breakfast, lunch, dinner, tea / coffee and snacks during the actual days of training program.

DISCOUNTS

- ❖ **Non-Residential Fee:** 10% discount on course fee is allowed for non-residential participants.
- ❖ **Group Discount:** Additional 10% discount for three or more participants, if sponsored by the same organization.

(All discounts are applicable only if fee is received at ESCI before the commencement of the program)

GST (18%) is to be paid extra over and above the training fee, as training is also brought under the purview of GST.

PAN Card No AAATT3439Q;

GSTIN: 36AAATT3439Q1ZV

(under Commercial Training or Coaching Services – clause 65 (105) (ZZC) of Finance Act – 1994).

Program fee is to be paid in favour of “**IE(I)-Engineering Staff College of India**” in the form of demand draft payable at Hyderabad. Alternatively the payment may be made by Electronic Fund Transfer (EFT) to ESCI - SB A/c No. **10007111201** with The SBI, PBB, Rajbhavan Road Branch, Khairatabad, Hyderabad-500004 by NEFT/ RTGS/ IFSC Code No. SBIN 0004159 – MICR No.500002075. While using EFT method of payment, please ensure to communicate us your company name, our invoice reference and program title.

REGISTRATION

Online Registration shall be available on ESCI website.

To register, manually please send your nominations giving details of name, designation, contact address, email address, mobiles no, telephone and fax number of the participant along with the details of mode of payment of fee, addressed to:

The Head

Quality & Productivity Division

Engineering Staff College of India

Gachibowli, Hyderabad – 500032

Phone: 040 - 23000465 / 23000466; Ext. 4108, 4109, 4110, 4132, 4133

Direct Phones: 040–66304108, 109, 110,132, 133Fax: 040-23000336, Email: qp@escihyd.org

CERTIFICATE

A certificate of successful completion will be issued by ESCI to each participant who has passed both the written examination and the continuous evaluation.

GENERAL INFORMATION

- ESCI encourages participants to present case studies from their respective organizations.
- For the convenience of outstation participants, ESCI will facilitate pick-up and drop from Airport / Railway Stations / Bus Stations, if travel plans are received at least 3 days in advance along with mobile number byfax or email. The charges shall be paid by the participant directly to the Cab.
- ESCI provides complimentary accommodation and boarding to the participants one day before commencement (Check-in at 1200 hrs.) and one day after conclusion (Check-out at 1200 hrs.) of the program duration. Overstay charges will be applicable as per ESCI rules (subject to availability of accommodation)
- Well developed Information Centre and Internet facilities are available to the participants.