



# Engineering Staff College of India

Autonomous Organ of The Institution of Engineers (India)  
Old Bombay Road, Gachi Bowli, Hyderabad – 500032, Telangana, India



**Quality & Productivity Division**

CQI – IRCA – UK Registered

## ISO 9001:2015 QMS- Lead Auditor Training

06 – 10 August, 2018



(An ISO 9001:2015 Certified, AICTE & CEA Recognized Institution)

**Centre for Promotion of Professional Excellence**

## INTRODUCTION

To progress and sustain in the aggressively competitive domestic and international markets, adoption of sound Quality Management System is an absolute minimum requirement. ISO 9000 Quality Management Systems employing a Process Approach to Quality Management are adopted worldwide. Registration to ISO 9001 QMS ensures that appropriate Quality Systems are effectively followed. Effective Implementation of the standard helps to continually manage and improve Quality of products & services leading to overall organizational efficiency.

The much anticipated standard ISO 9001:2015 is published on **23<sup>rd</sup> September 2015** by the International Organization for Standardization (ISO) and the International Electro technical Commission (IEC). It replaces ISO 9001:2008 (Quality Management System).

## OBJECTIVES

The aim of the course is to provide an understanding of the principles and practices of Quality Management System auditing and to impart practical training on quality auditing skills.

At the end of the course the participants will be able to:

- Understand & interpret the requirements of ISO 9001:2015 and how they apply to the processes of an organization.
- Conduct an effective gap analysis.
- Conduct internal and suppliers' audit
- Prepare the organization for third party certification audit
- Initiate improvements in the Quality Management System (QMS) of an organization
- Effective implementation of QMS leading to overall improvement in organizational Growth.

## COVERAGE

- Concepts of Quality Management & IRCA Auditor Registration Scheme
- Evolution of Quality Management Systems
- Overview of ISO 9000 Series of Standards
- ISO 9001 : 2015 as a Model for QMS
- Quality Management Principles
- Overview of ISO 9001 requirements
- Introduction to the Assessment Process
- Quality Systems Auditing
- Preparation for Assessment
- Conducting on-site Assessment & Evaluation of Results
- Audit Tools & Techniques
- Post Assessment Activities
- Syndicate Exercises and Role Play.

## METHODOLOGY

The course is designed to provide a comprehensive learning package through the use of formal lectures, individual exercises, interactive exercises, case studies, role playing, etc. Syndicate exercises on ISO 9001:2015 standard will be covered to provide appropriate interpretation of the requirement.

## TARGET PARTICIPANTS

The course is suitable for those:

- Needing a detailed knowledge of quality auditing process.
- Jobs involving assessment of suppliers and potential suppliers.
- Responsible for managing the internal quality audit function within their organization.
- Involved in preparing their organization for assessment by customers or certification body.
- Willing to become registered as Auditor or Lead Auditor with International Register of Certificated Auditors (IRCA), Chartered Quality Institute (CQI) – UK.

## PREREQUISITE

Prior to commencement of the course, all participants are expected to have a basic understanding of the content & implementation of ISO 9000 series of standards.

## RECOGNITION

The course is recognized by the IRCA, CQI-UK (International Register of Certificated Auditors). The course meets the training requirements for individuals seeking registration as Auditor/Lead Auditor with IRCA. The course is registered with IRCA.

As per IRCA regulations this program can accommodate maximum 20 participants, hence we request you to send your nominations early. Participation in this course is subject to confirmation of nomination by ESCI.

## CERTIFICATE

Participants who successfully complete the continuous assessment during the course and clear the written examination conducted on final day, successful completion certificate of the course **will be issued &** ESCI will also issue a certificate of participation.

## FACULTY

Experts with rich working experience in the field of Quality will conduct the sessions.

## COURSE DIRECTOR

**Shri D. Sheshadri**, Head - Quality & Productivity Division.

## PROGRAMME SCHEDULE

**Venue** : Engineering Staff College of India (ESCI) Campus, Old Bombay Road, Gachi Bowli, Hyderabad - 500032, Telangana State, India.

**Dates**: 06 – 10 August, 2018 (5days)

**Timings**: Registration at 0830 - 0900hrs on the first day of the programme remaining all the days classes will be start at 0945 – 17.15hrs.

## **COURSE FEE**

**Rs.25,000/- (Residential) + 18% GST.** Fee includes course material, course kit and twin-sharing / single AC accommodation as per availability, breakfast, lunch, dinner, tea / coffee and snacks during the actual days of training program.

**GROUP DISCOUNT:** 10% discount for three or more participants, if sponsored by the same organization.

**NON RESIDENTIAL DISCOUNT:** Additional 10% discount will be allowed if participant is non residential.

**GSTIN: 36AAATT3439Q1ZV**  
PAN Card No. AAATT3439Q

## **MODE OF PAYMENT:**

Program fee is to be paid in favour of “**IE(I) - Engineering Staff College of India**” in the form of demand draft payable at Hyderabad.

Alternatively the payment may be made by **Electronic Fund Transfer (EFT)** to ESCI – **SB A/c No. 912010049234564** with **Axis Bank Ltd., Gachibowli branch**, Old Mumbai Highway, Cyberhills Colony, P Janardhan Reddy Nagar, Gachibowli, Hyderabad – 500032, T.S., by **NEFT/ RTGS/ IFSC Code No. UTIB0000733 – MICR No.500211020.**

While using EFT method of payment, please ensure to communicate us your company name, our invoice reference and program title.

## **REGISTRATION**

**Online registration shall be available on ESCI website.**

To register manually, please send your nominations giving details of name, designation, contact address, email address, mobile, telephone and fax number of the participant along with the details of mode of payment of fee and addressed to:

### **The Head**

Quality & Productivity Division  
Engineering Staff College of India  
GachiBowli, **Hyderabad – 500032** (Telangana State)  
Phones : 040 – 66304110, 4109, 4108, 4132, 4133 / Fax : 040 – 30995226  
Mobile: 9866114616, Email: qp@escihyd.org Website: www.escihyd.org

## **GENERAL INFORMATION**

- For the convenience of outstation participants, ESCI will facilitate pick-up and drop from Airport / Railway Stations / Bus Stations, if travel plans are received at least 3 days in advance along with mobile number by fax or email. The charges shall be paid by the participant directly to the Cab driver.
- ESCI provides complimentary accommodation and boarding to the participants one day before commencement (Check-in at 1200 hrs.) and one day after conclusion (Check-out at 1200 hrs.) of the program duration. Overstay charges will be applicable as per ESCI rules (subject to availability of accommodation)
- Well developed Information Centre and Internet facilities are available to the participants.