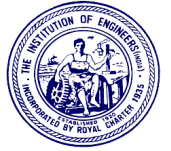




Engineering Staff College of India

Autonomous Organ of The Institution of Engineers (India)
Old Bombay Road, Gachi Bowli, Hyderabad – 500 032. T.S, India



Quality & Productivity Division

Training Program on

TQM Practices and Tools for Organizational Excellence

22 – 24 April, 2019



(An ISO 9001:2015 Certified, AICTE & CEA Recognized Institution)

Centre for Promotion of Professional Excellence

INTRODUCTION

Total Quality Management (TQM): TQM is a combination of quality and management tools aimed at increasing organizational effectiveness and reducing losses due to wasteful practices. TQM combines principles of Management initiated by different management Gurus from the beginning of industrialization (like Taylor, Maslow, Herzberg, McGregor and Quality Gurus like Shewart, Deming, Juran Taguchi, Ishikawa, Crosby and others). Implementation of Total Quality Management results in continual improvement in organization's performance while addressing the needs of all stake holders. Moreover TQM has also altered the way in which all members of the organization work and contribute to total performance.

In this perspective the program designed to get you ahead of the competition. To give you new and improved ways of insuring that your operations are effective, profitable and productive.

ENABLING OBJECTIVES

- Assist organization to achieve continuous quality improvement
- To demonstrate your organizations' commitment to high quality standard
- To give insight into the quality management principles, techniques, tools.
- Develop skills to analyze, and quantify data to enable process improvements.
- Learn to manage systems effectively

COVERAGE

- Concepts of Quality Management and Cost of Quality,
- Salient Features of ISO 9001: 2015 and ISO 9004: Quality Management System
- Process Approach to Management, Process measures, PDCA. for Continual Improvement
- Concept of Total Quality Management (TQM) & its application for Organisational Excellence
- Quality Management Tools, 5S, Kaizen & Quality Circles
- Overview of Quality Initiative viz: Six Sigma, LEAN etc.
- Root Cause Analysis (RCA) and Quality Improvement Tools,
- Sharing of Best Practices Case studies / Group discussions.

METHODOLOGY

The program will be conducted in an interactive environment providing greater scope for discussions. Emphasis will be on a highly participative style of learning. The faculty will act as provocateurs and resource persons and demonstrate application oriented studies in a professional manner.

TARGET PARTICIPANTS

Executives from all Functions Engineering/Commercial/Manufacturing/Purchase/HR / Administration/ IT/ Procurement / Materials Management / Planning/ Maintenance & Outsourcing from all Government, Public and Private sector organizations. Professionals employed in quality improvement; seeking up-to-date knowledge of the methods, principles and practice of total quality management and organisational excellence; professional managers who wish to develop their career in the important area of TQM and organisational excellence; professional responsible for setting up TQM projects working closely with senior colleagues and others who carry out total quality initiatives;

PROGRAMME VENUE, DATES & TIMINGS

Venue: The Institution of Engineers (India), HP State Centre, Engineers Bhavan, Nigam Vihar, SHIMLA - 171002 .

Dates: 22 – 24 April, 2019 (3 Days)

Timings: On the first day Registration will commence at 0900 hrs. On all other days the program timings will be from 0945 - 1715 hrs with breaks in between for tea and lunch.

COURSE ADVISORS

Er. S.K.Verma, Chief Mentor, Engineering Staff College of India.

COURSE DIRECTOR

Shri D. Sheshadri – Head, Quality & Productivity Division, Engineering Staff College of India.

FACULTY

Eminent and Practicing Quality Professionals who have extensive experience in the field of Quality Management and Quality Tools will share the sessions.

COURSE FEE

Rs.12,000/- (Residential) + 18% GST per participant. Fee includes, course material, course kit, **twin – sharing AC accommodation**, breakfast, lunch, dinner, tea / coffee and snacks during the actual days of training program.

Rs.10,000/- (Non-Residential) + 18% GST per participant.

Goods and Services Tax as applicable is to be paid extra over and above the training fee, as training is also under the purview of GST.

Our Goods and Services Tax registration Provisional ID No 36AAATT3439Q1ZV and PAN Card No.AAATT3439Q.

MODE OF PAYMENT:

Program fee is to be paid in favour of **“IE(I) - Engineering Staff College of India”** in the form of demand draft payable at Hyderabad.

Alternatively the payment may be made by Electronic Fund Transfer (EFT) to ESCI – SB A/c No. 912010049234564 with **Axis Bank Ltd., Gachibowli branch**, Old Mumbai Highway, Cyberhills Colony, P Janardhan Reddy Nagar, Gachibowli, Hyderabad – 500032, T.S., by NEFT/ RTGS/ IFSC Code No. UTIB0000733 – MICR No.500211020.

While using EFT method of payment, please ensure to communicate us your company name, our invoice reference and program title.

REGISTRATION

To register manually please send your nominations giving details of name, designation, contact address, email address, mobile, telephone and fax number of the participant along with the details of mode of payment of fee and addressed to:

The Head

Quality & Productivity Division

Engineering Staff College of India

Gachi Bowli, Hyderabad – 500 032

Direct Phones: 040 – 66304110, 4109, 4108, 4132, 4133 Fax : 040-30995226, Mobile : 9866114616

Email: qp@escihyd.org Web site: www.escihyd.org

CERTIFICATE

A certificate of participation will be awarded on conclusion of the program.