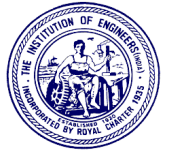




# Engineering Staff College of India

Autonomous Organ of The Institution of Engineers (India)  
Old Bombay Road, GachiBowli, Hyderabad – 500 032. T.S, India



**Quality & Productivity Division**

Training Workshop on

## Quality Circle Concepts and Tools for Improvement

08 – 10 July, 2019



**Kaoru Ishikawa (1915 – 1989)**  
(Father of Quality Circle)



(An ISO 9001:2015 Certified, AICTE & CEA Recognized Institution)

**Centre for Promotion of Professional Excellence**

## INTRODUCTION

The Quality Circle concepts was formalized across Japan in 1962 and expanded by Kaoru Ishikawa and other Quality Management experts. This was originally described by W. Edwards Deming in the 1950s. The Japanese Union of Scientists and Engineers (JUSE) coordinated the movement in Japan.

Many organizations have introduced Quality Circles in our country but not all have succeeded in sustaining them. If we examine why this variation in the success rate, the problem can be traced to lack of proper education and training to enable them to work confidently and constant guidance and support from the managers who are facilitators, and those who are managing.

A quality circle or quality control circle method enlists the help of employees to identify, analyze and solve work-related problems. Circles consist of employees working together in an operation who meet at regular intervals to discuss problems of quality and find solutions for improvements. The group is usually led by a supervisor or manager who function as QC Leaders, QC Facilitators and QC Coordinators.

## ENABLING OBJECTIVES

- Demonstrate Organizations' commitment to high quality standards
- Impact positively Safety, Morale, Quality, Productivity, Inventory, Standard Work, Ergonomics etc
- Develops Participatory-Total Employee Involvement culture towards solving problems in the workplace
- Promote self esteem and motivational needs of employees

## COVERAGE

- Basic Concepts and Principles of Quality Management
- The Philosophy of Quality Circles
- Relation between TQC and QCC Activities
- Launching and institutionalizing QCs
- Structure of Quality Circle-Roles & Responsibilities
- Myths & Reality
- Effective conduct of QC meetings, leadership development
- Time Management
- Problem solving tools and techniques & Appropriate Use
- Documenting-case study and effective presentation
- Case Studies and Exercises

## METHODOLOGY

The program will be conducted in an interactive environment providing greater scope for discussions. Emphasis will be on a highly participative style of learning. The faculty will act as provocateurs and resource persons and demonstrate application oriented studies in a professional manner.

## TARGET PARTICIPANTS

Executives from all Functions Engineering /Commercial /Manufacturing /Purchase /HR /Administration /IT /Procurement /Materials Management /Planning /Maintenance & Outsourcing from all Government, Public and Private sector organizations. Professionals employed in quality improvement; seeking up-to-date knowledge of the methods, principles and practice of Organisational excellence; professional managers who wish to develop their career in the important area of TQM and Organisational excellence; professional responsible for setting up projects working closely with senior colleagues and others who carry out total quality initiatives.

## PROGRAMME VENUE, DATES & TIMINGS

**Venue:** Engineering Staff College of India (ESCI) Campus, Old Bombay Road, Gachi Bowli, Hyderabad – 500 032. Telangana State, India

**Dates:** 08 – 10 July, 2019 (3 Days)

**Timings:** On the first day Registration will commence at 0900 hrs. On all other days the program timings will be from 0945 -1715 hrs with breaks in between for tea and lunch.

## COURSE DIRECTOR

**Shri D. Sheshadri** – Head, Quality & Productivity Division, Engineering Staff College of India.

## **FACULTY**

Eminent and Practicing Quality Professionals who have extensive experience in the field of Quality Management and Quality Tools will share the sessions.

## **COURSE FEE**

**Rs.15,000/- (Residential) + 18% GST** per participant. Fee includes, course material, course kit, **twin – sharing AC accommodation**, breakfast, lunch, dinner, tea / coffee and snacks during the actual days of training program.

**Group Discount:** 10% discount for three or more participants, if sponsored by the same organization.

**Non Residential Discount:** 10% discount will be allowed if participant is non-residential.

**Goods and Services Tax as applicable** is to be paid extra over and above the training fee, as training is also under the purview of GST.

**Our Goods and Services Tax registration Provisional ID No 36AAATT3439Q1ZV and PAN Card No.AAATT3439Q.**

## **MODE OF PAYMENT:**

Program fee is to be paid in favour of “**IE (I) - Engineering Staff College of India**” in the form of demand draft payable at Hyderabad.

Alternatively the payment may be made by **Electronic Fund Transfer (EFT)** to ESCI – **SB A/c No. 912010049234564** with **Axis Bank Ltd., Gachibowli branch**, Old Mumbai Highway, Cyberhills Colony, P Janardhan Reddy Nagar, Gachibowli, Hyderabad – 500032, T.S., by **NEFT/ RTGS/ IFSC Code No. UTIB0000733 – MICR No.500211020.**

While using EFT method of payment, please ensure to communicate us your company name, our invoice reference and program title.

## **REGISTRATION**

**Online registration shall be available on ESCI website.**

To register manually please send your nominations giving details of name, designation, contact address, email address, mobile, telephone and fax number of the participant along with the details of mode of payment of fee and addressed to:

### **The Head**

**Quality & Productivity Division**

**Engineering Staff College of India**

**Gachibowli, Hyderabad – 500 032 (Telangana State)**

**Direct Phones: 040 – 66304110, 4109, 4108, 4132, 4133 Fax : 040-30995226, Mobile : 9866114616**

**Email: qp@escihyd.org Web site: www.escihyd.org**

## **CERTIFICATE**

**A certificate of participation will be awarded on conclusion of the program.**

## **GENERAL INFORMATION**

- ESCI encourages participants to present case studies from their respective organizations.
- For the convenience of outstation participants, ESCI will facilitate pick-up and drop from Airport / Railway Stations / Bus Stations, if travel plans are received at least 3 days in advance along with mobile number by fax or email. The charges shall be paid by the participant directly to the Cab.
- ESCI provides complimentary accommodation and boarding to the residential participants one day before commencement (Check-in at 1200 hrs.) and one day after conclusion (Check-out at 1200 hrs.) of the programme duration. Overstay charges will be applicable as per ESCI rules (subject to availability of accommodation)
- Well developed Information Centre and Internet facilities are available to the participants.