



Engineering Staff College of India

Autonomous Organ of The Institution of Engineers (India)
Old Bombay Road, GachiBowli, Hyderabad – 500 032



Quality & Productivity Division

Continuing Professional Development Programme on **ISO 9001: 2015 QMS - Effective Implementation & Internal Auditor Training**

(Hybrid Mode)

06 – 08 January, 2025



(An ISO 9001:2015, ISO 14001:2015, ISO/IEC 17025:2017, ISO 45001:2018, ISO 50001:2018 Certified,
AICTE & CEA Recognized Institution)

Centre for Promotion of Professional Excellence

INTRODUCTION

To progress and sustain in the aggressively competitive domestic and international markets, adoption of sound Quality Management System is an absolute minimum requirement. ISO 9000 Quality Management Systems employing a Process Approach to Quality Management are adopted worldwide. Registration to ISO 9001 QMS ensures that appropriate Quality Systems are effectively followed. Effective Implementation of the standard helps to continually manage and improve Quality of products & services leading to overall organizational efficiency.

The Programme has been designed to assist you to meet the requirements of the new international standard for Quality Management Systems (QMS) ISO 9001:2015, which replaces ISO 9001:2008. It specifies the requirements for establishing, implementing, maintaining and continually improving a QMS for any organization.

ENABLING OBJECTIVES

1. Enable participants to understand and interpret requirements of ISO 9001:2015 QMS
2. Measure effectiveness in implementation of QMS requirements in numerical terms and evaluate the status of implementation in the organization
3. Train and certify internal auditor for effective Auditing Practices.
4. To apply simple analytical tools to conduct Root Cause Analysis & take Corrective Actions.

COVERAGE

- Evolution & Overview Concepts of Quality Management
- Concept of QM Principles including process approach & continual improvement
- Understanding of Requirements of ISO 9001:2015
- Salient Features of ISO 19011: 2011, ISO 9001: 2015& ISO 9004: 2009 Standards
- Effective Implementation of ISO 9001: 2015
- Quality Audit -Definitions, Principles, Types of Audit
- Managing Internal Audit Programmes
- Analytical Tools for Root Cause Analysis (PDCA) & application
- Corrective and Preventive actions
- Syndicate & role play exercises & feedback. Written Examination

METHODOLOGY

The Programme will be conducted in an interactive environment providing greater scope for discussions. Emphasis will be on a highly participative style of learning. The faculty will act as provocateurs and resource persons and demonstrate application oriented studies in a professional manner.

TARGET PARTICIPANTS

Executives from all the functions like: Design, Engineering, Production, Purchase, Quality, Stores, Maintenance, Administration & Finance of Government/ Public Sector / State/ Private Power Sectors Organization Manufacturing/ Service Sector viz. Educational Institutions, Construction Projects, Financial Institutions, Refineries, Steel, Paper, Fertilizer, Sugar, Cement, Chemical & Pharmaceutical Companies, Software Companies, implemented or implementing ISO 9001 QMS.

PROGRAMME VENUE, DATES & TIMINGS

VENUE: Engineering Staff College of India (ESCI) Campus, Beside CARE Hospital, Gachibowli, Hyderabad - 500032. TELANGANA STATE, India.

DATES: 06 – 08 January, 2025 (3 Days)

TIMINGS: On the first day Registration will commence at 0945 hrs. On all other days the program timings will be from 0945 - 1715 Hrs. with breaks in between for tea and lunch.

COURSE DIRECTOR

Dr. C. S. Krishna Prasada Rao,
Head – Quality & Productivity Division, ESCI, Hyderabad

FACULTY

Apart from core internal faculty and experts from industry will share the sessions.

COURSE FEE

Rs. 16,500/- + 18% GST per participant. Fee includes, Soft copy of course material, course kit, twin-sharing/single AC accommodation as per availability, breakfast, lunch, dinner, tea / coffee and snacks during the actual days of training Programme (Offline mode)

Rs. 10,500/- + 18% GST per participant. Fee includes Experts Online Support and Reading Material Softcopy (Online mode)

DISCOUNTS

❖ **Non-Residential Fee:** 10% discount on course fee is allowed for non-residential participants. (Participants who are attending (Offline only))

PAN Card No AAATT3439Q;
GSTIN: 36AAATT3439Q1ZV

Programme fee is to be paid in favour of “**IE(I)-Engineering Staff College of India**” in the form of demand draft payable at Hyderabad.

Alternatively, the payment may be made by Electronic Fund Transfer (EFT) to ESCI – SB A/c No. **912010049234564** with Axis Bank Ltd., Gachibowli branch, Old Mumbai Highway, Cyberhills Colony, P Janardhan Reddy Nagar, Gachibowli, Hyderabad – 500032, T.S., by NEFT/ RTGS/ IFSC Code No. UTIB0000733 – MICR No.500211020.

While using EFT method of payment, please ensure to communicate us your **company name,** **our invoice reference and Programme title.**

REGISTRATION

Online Registration shall be available on ESCI website.

To register, manually please send your nominations giving details of name, designation, contact address, email address, mobile no, telephone and fax number of the participant along with the details of mode of payment of fee, addressed to:

Dr. C. S. Krishna Prasada Rao
Head – Quality & Productivity Division
Engineering Staff College of India
GachiBowli, Hyderabad – 500032
Direct Phones: 040–66304133, 4110, Email: qp@escihyd.org

CERTIFICATE

A certificate of successful completion will be issued by ESCI to each participant who has passed both the written examination and the continuous evaluation.

GENERAL INFORMATION

- ESCI encourages participants to present case studies from their respective organizations.
- ESCI provides complimentary accommodation and boarding to the participants one day before commencement (Check-in at 1200 hrs.) and one day after conclusion (Check-out at 1200 hrs.) of the Programme duration. Overstay charges will be applicable as per ESCI rules (subject to availability of accommodation)
- Well developed Information Centre and Internet facilities are available to the participants.